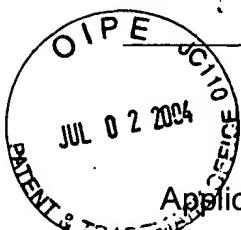


2124 \$

Docket No.: QSOFT.004A

Customer No.: 20,995



IPW

**AMENDMENT / RESPONSE TRANSMITTAL**

Applicant : Guy Harrison  
 App. No. : 09/695,609  
 Filed : October 23, 2000  
 For : A MONITORING SYSTEM  
       FOR MONITORING THE  
       PERFORMANCE OF AN  
       APPLICATION  
 Examiner : Todd D. Ingberg  
 Art Unit : 2124

**CERTIFICATE OF MAILING**

I hereby certify that this correspondence and all marked attachments are being deposited with the United States Postal Service as first-class mail in an envelope addressed to: Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450, on

6/29/04

(Date)

John R. King, Reg. No. 34,362

Commissioner for Patents  
 P.O. Box 1450  
 Alexandria, VA 22313-1450

Sir:

Transmitted herewith for filing in the above-identified application are the following enclosures:

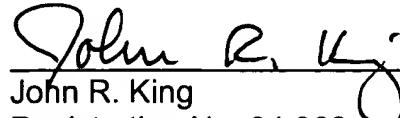
Response to Office Action Dated April 1, 2004 in 18 pages.

The fee has been calculated as shown below:

FEE CALCULATION				
FEE TYPE		FEE CODE	CALCULATION	TOTAL
Total Claims	89 - 72 = 17	1202 (\$18)	17 x 18 =	\$306
Independent Claims	8 - 6 = 2	1201 (\$86)	2 x 86 =	\$172
Multiple Claim		1203 (\$290)		\$0
1 Month Extension		1251 (\$110)		\$0
2 Month Extension		1252 (\$420)		\$0
3 Month Extension		1253 (\$950)		\$0
			<b>TOTAL FEE DUE</b>	<b>\$478</b>

A check in the amount of \$478 is enclosed.

- (X) Return prepaid postcard.
- (X) Please charge any additional fees, including any fees for additional extension of time, or credit overpayment to Deposit Account No. 11-1410.



John R. King  
Registration No. 34,362  
Attorney of Record  
Customer No. 20,995  
(949) 760-0404

QSOFT.004A



PATENT

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant : Guy Harrison  
Appl. No. : 09/695,609  
Filed : October 23, 2000  
For : A MONITORING SYSTEM FOR  
MONITORING THE  
PERFORMANCE OF AN  
APPLICATION  
Examiner : Todd D. Ingberg  
Group Art Unit : 2124

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6/29/04

(Date)

John R. King

John R. King, Reg. No. 341362

RESPONSE TO OFFICE ACTION DATED APRIL 1, 2004

Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

Dear Sir:

In response to the Office Action mailed April 1, 2004, Applicant respectfully submits the following amendments and comments.

**Amendments to the Claims** are reflected in the listing of claims which begins on page 2 of this paper.

**Summary of Examiner Interview** begins on page 14 of this paper.

**Remarks/Arguments** begin on page 15 of this paper.

07/07/2004 EFLURES 00000018 09695609

01 FC:1201  
02 FC:1202

172.00 UP  
306.00 UP